

# COSEPURI



## Sustainability Policy

according to the  
**Quality, Safety, Environment and Social Responsibility**  
dimensions

**COSEPURI** is a reliable interlocutor that wants to play a leading role in the sector of transport of people and goods, combining the principles of entrepreneurial activity with the values of cooperation and seeking ever greater satisfaction of its customers, to improve the economic, social and professional conditions of its members, also promoting the development of individuals and society by increasing the degree of mobility in compliance with legality, the environment, safety and ethics. Leveraging the expertise that comes from decades of experience in the reference sector and the desire to compete in an increasingly large and open market to competition, COSEPURI aims to provide an important and original contribution to the development, dissemination and affirmation of a modern "culture of transport", in the belief of the existence of a direct relationship between the social, economic and cultural development of a population and its degree of mobility. COSEPURI provides public and private customers with passenger transport services, both individually and collectively, as well as freight transport services. It also provides local public transport services and transport for schools, disabled people and the elderly with a high social content.

**To ensure the quality and ethics of the aforementioned services and environmental improvement, COSEPURI considers it essential to:**

- ✦ **guarantee** punctuality, safety and versatility of the service 24 hours a day, 365 days a year;
- ✦ **guarantee** a good quality/price ratio;
- ✦ **use** the most modern technologies at the service of mobility and transport;
- ✦ **design and create** accessory services and innovative transport solutions;
- ✦ **allow** accessibility to services even for physically disadvantaged categories of users;
- ✦ **offer** a prestigious image by guaranteeing modernity, comfort, compliance with maintenance standards, high standards of cleanliness of vehicles and insurance policies with high guarantee limits for greater customer protection;
- ✦ **guarantee** the constant efficiency of services through timely interventions in the event of vehicle breakdowns or unavailability of drivers;
- ✦ **employ** adequately trained, courteous, helpful, professional, highly motivated and loyal staff through the membership mechanism;
- ✦ **comply** with national and regional laws and the indications of the territorial governing bodies (Province, Municipalities, etc.), with the aim of preventing, reducing and minimizing environmental impacts, accidents and risks to health and safety at work related to the activities carried out and guaranteeing complete compliance with the regulations in the provision of the service;
- ✦ **make** members, staff and all those who can contribute together with COSEPURI to the quality and ethics of the service, to the protection of the environment and to the health and safety of workers responsible for sustainability issues;
- ✦ **safeguard** the environment, prevent pollution also through the optimization of the technical-organizational management of its vehicle fleet, technological monitoring and improvement, optimal use of energy resources;
- ✦ **adopt** the necessary measures to prevent accidental losses of dangerous substances, waste of energy and other resources in general and to control and reduce the consequences of any accidents;
- ✦ **ensure** ethical behavior towards workers in compliance with international conventions on human and workers' rights and current regulations, also contributing to the improvement of health and safety conditions at work through risk assessment, planning of prevention and protection measures and consultation and participation of workers and their representatives;
- ✦ **protect** the company's IT perimeter by monitoring, identifying and promptly intervening on any threats to assets.

In order to establish and achieve its objectives by operating with the logic of continuous improvement of performance, COSEPURI has equipped itself with a Code of Ethics and an Organizational Model pursuant to Legislative Decree 231/2001 and an integrated corporate management system according to the UNI EN ISO 9001:2015, UNI EN ISO 14001:2015, UNI EN ISO 45001:2023 and SA8000:2014 standards that it intends to maintain and progressively develop, also by activating new communication channels to spread the culture of sustainability within the structure according to the dimensions of Quality, Safety, Environment and Social Responsibility.

**This is in order to contribute to the growth of the company by ensuring:**

- ✦ **the harmonious development** of the four business sectors and the maintenance of the balance between them;
- ✦ **the maintenance** of the balance between public and private customers;
- ✦ **maintaining** the balance between credit risk, commercial risk and management costs;
- ✦ **enhancing** the technical, commercial and administrative organization and technological infrastructures for the benefit of new territories also in order to absorb structural costs.

Finally, COSEPURI believes that its human capital, consisting of its members and employees, is the most important corporate asset available to achieve its objectives and ensure the satisfaction of its customers' needs and expectations. For this reason, it attaches great importance to improving working conditions also in relation to safety and health aspects and to the prevention of accidents and emergencies that may have negative effects on the external environment and/or on the safety, health and safety conditions of the working environments.

Bologna, 21 January 2025



**Cosepuri Soc. Coop.p.A.**  
The General Manager  
Dr. Alessandro Dalla