



## GENERAL CONDITIONS AND TERMS FOR THE BOOKING AND PURCHASE OF CAR RENTAL SERVICES WITH DRIVER THROUGH THE "WWW.COSEPURI.IT" WEB SITE

#### 1. PRELIMINARY STATEMENT

These General Sales Conditions and Terms apply only to the reservation and purchase of car rental services with driver made by **INDIVIDUALS** on the website "www.cosepuri.it" owned by Cosepuri Soc. Coop. P.A. (Below, COSEPURI).

Therefore, the application of these Conditions excludes all services required and/or supplied to companies and/or individuals in possession of V.A.T. number.

These Conditions may be changed and the publication date on the above-mentioned website (indicated at the end of these Terms) is equivalent to the date since they are in force.

In the event of changes to the Terms and Conditions, the Services' reservation and purchase will be regulated by the General Terms and Conditions published on the Website at the moment of CUSTOMERS' request.

These Conditions govern the relationships between the Parties in accordance with the provisions about Distance Contracts and Electronic Commerce set out in the following Italian legal standards:

- Part III, Title III, Chapter I, "Consumer Code" (Legislative Decree 206/2005), as amended by Legislative Decree no. n. 21/2014;
- Leg. n. 70/2003 on electronic commerce.

#### 2. OBJECT OF THE CONTRACT

Under these Terms and Conditions, COSEPURI offers and CLIENT remotely reserves and purchases the car rental services with driver available on the website www.cosepuri.it.

The Agreement between the Parties is defined exclusively via the Internet, by means of the CLIENT's submission of the reservation request on the above website and confirmation of the reservation by COSEPURI.

Before proceeding with the booking request, the CLIENT undertakes to inspect these General Conditions, with particular reference to the pre-contractual information provided by COSEPURI in the following art. 3 under art. 49 D. Lgs. 206/2005, and to accept them fully and unconditionally by affixing a flag in the appropriate box on the website. Together with the confirmation of the reservation sent by email from COSEPURI, the CLIENT will also receive a link to download and store a copy of these Terms, in accordance with the provisions of Art. 51 paragraph 1 of Italian Legislative Decree 206/2005.

Any CLIENT's right to damages compensation and/or reimbursement and any contractual or non-contractual liability of COSEPURI for any kind of damage caused by the non-acceptance of a reservation request shall be excluded.

#### 3. PRELIMINARY INFORMATION FOR THE CLIENT





Prior to booking confirmation, the CLIENT, as a consumer according to the Italian Legislative Decree 206/05, receives the following information:

- the contact details of COSEPURI (also indicated in the following Article 13);
- the main features of the service offered indicated in the following art. 4);
- the criteria for calculating the rates applied, the indication of any applicable taxes and any other additional charges, where provided for, indicated in the following art. 5);
- the methods of payment indicated in the following art. 10);
- how and when to proceed with the cancellation of the booking, as indicated in the following art. 11).

#### 4. FEATURES OF THE SERVICES OFFERED



COSEPURI's fleet is made up of prestigious and recent luxury cars (Mercedes, Audi, BMW, Volvo, Jaguar, Maserati, etc.).

Available Types:

## SEDAN ◆ STATION WAGON ◆ MINIVAN 5/8 SEATS ◆MERCEDES S CLASS¹ ◆ ECO-FRIENDLY CARS.

All the cars are fully-equipped for maximum comfort and with the best insurance policies. They are driven by experienced, professional, discreet drivers, prepared to guide clients comfortably and safely to any destination, whether in Italy or abroad.



Drivers have got the required type of valid license, the proper Municipal Authorization to perform the chauffeured car rental service, the Enable Professional Certificate of Professional Competence in Road Passenger Transport Operations and are registered at the Italian Chamber of Commerce and Crafts Register.

All our drivers follow a precise protocol that calls for offering the utmost courtesy and attention to CLIENTS and are required to wear fine clothes.



COSEPURI offers the CLIENTS full availability for the provision of the following services:

- ⇒ Transfers to/from airport, station, trade fair and city center;
- ⇒ Transport services for conferences, meetings, ceremonies;

<sup>&</sup>lt;sup>1</sup> With specific reference to the "Mercedes S Class" cars, the CUSTOMER can request the cost for their rental on the website www.cosepuri.it, being able to proceed with the definitive booking only through the COSEPURI Call Center, Tel. +39 051/519090. Therefore, the present conditions are not applicable to the booking and purchase of these service.



- ⇒ Services at CLIENTS disposal to/from any destination;
- ⇒ Transfers/excursions to/from the main tourist and eno-gastronomic destinations;
- ⇒ Transport services for disabled people;
- ⇒ Transfer to/from the Stadium, theater, entertaining places.

When booking on the website, the CLIENTS can also select the following additional benefits:

- "Luxury" (+ € 10), including newspapers, mineral water, wipes, candies;
- "Extra luxury" (+ € 20) including newspapers, mineral water, wipes, candy, television, tablet, SKY GO.

Finally, in addition, the following optionals are also available on the website:

- luggage transportation to the floor or to the platform ( $+ \in 5,00$ );
- child seat (+ € 10,00);
- speaking English, French or Spanish driver;
- handicap transportation (only in case of folding wheelchair);
- Station wagon (+ € 5.00);
- on board animals transportation;
- baggage loading/unloading.

### A.

### CALL CENTER AND GPRS SYSTEM

COSEPURI has got a computerized Call Center operating 7 days/24 hours, which collects and distributes reservations made by telephone, via mobile APP or on the website. All the cars are connected to the Call Center through a GPS vehicles geo-location system, that allows:

- The identification of the car closest to the place of pick up and the automatic distribution of services;
- Greater efficiency in the distribution of services to drivers on the territory;
- Reduction of response times to requests;
- Limitation of empty journeys;
- Actual time of cars' arrival to the place of pick up;
- 💻 Remote management of operating branches also in other cities, directly run from the head office of Bologna.

#### 5. RATES

The service offered by COSEPURI provides the chance for the CLIENT to be accompanied, in addition to the single transfer, even to other destinations with one or more stops, with corresponding waiting times.

The cost of the car rental service with driver offered by COSEPURI, as well as being composed of fixed and variable costs (among them, the fuel, notoriously subject to fluctuations), comes from the cross-application of an hourly rate





and a kilometer rate in accordance with the following methods: the amounts relating to urban and suburban services are calculated taking into account the mileage and the round trip time.

Based on the official data collected monthly by the Ministry for Economic Development, in the event of increases in fuel costs of more than 10% compared to the price in force on January 1st of each year, COSEPURI reserves the right to apply during the year an adjustment to the proposed rates proportional to the recorded variation.

- The cost of the service is expressed in Euro, including the taxes applied (including VAT, rate according to law).
- For each hour of service, 18 km of travel are still charged.
- COSEPURI adopts a price list expressing the costs charged on the basis of the parameters indicated above, attached to these General Conditions and intended as an integral part thereof.
- For URBAN TRANSFERS must be understood those made with departure and arrival within the territory of the city where the service is required and neighboring towns (meaning bordering with the municipal territory of the city).
- At the end of each year, the existing rates may undergo an adjustment and lead to the replacement of the price list up to that moment in force.

#### a) Basic rates

The proposed base rates refer to the use of a sedan-type car with driver, fit for carrying up to 4 passengers.

#### b) Any extras and/or special conditions for the provision of the service

- Station wagon cars: as per request for services to be provided by station wagon cars, a fixed supplement of € 5.00 will be applied to the proposed rates.
- **Higher category cars**: as per the request for services to be carried out by cars of the "F" segment (Mercedes S Class or similar), a 45% surcharge will be applied on the proposed rates, with a minimum cost of 2 hours of service.
- Minivan: as per the request for services to be carried out by minivans fit for transporting 5 to 8 passengers, a 20% surcharge will be applied on the proposed rates, with a minimum cost of 45 minutes.
- Nightly rates: from 10.00 PM to 06.00 AM, a 20% surcharge will be applied on the proposed rates.
- Sundays and Holidays rates: on Sundays and Holidays, a 20% surcharge will be applied on the proposed rates (with the exception of suburban services outside the city where the service is required or outside its neighboring towns).
- Any promotions: not availbale through the online booking service. In particular:
- a) Accompanying service from/to the theater: this service can only be booked by telephone, therefore it remains excluded from the application of these General Conditions. This service may involve the use of special discounts in favor of the applicants. Any envisaged discounts will be illustrated to the applicants during the telephone reservation of the accompanying service to the theater;
- b) **Coop members**: the coop members may be entitled to discounts (including the accompanying service from/to the theater) only booking services by telephone and under the conditions exclusively provided by Coop for their members. Therefore, these Conditions will not apply to such telephone bookings.





Advance online booking is not subject to any additional charge.

The proposed fares include: car rental, driver labor, consumption (fuel, lubricants, antifreezes, etc.), third party insurance.

#### c) Any additional costs

Any expenses necessary for the services (driver's board and lodging, motorway or airport tolls, crossings, ferries, tunnels, car parks, check-points etc.) must be considered excluded from the proposed rates and payable by the CLIENT, who will liquidate them upon presentation of adequate supporting documentation.

#### d) Increases

If the CLIENT, at the time of the pick up, accumulates a delay exceeding ten minutes the original schedule, with a corresponding waiting time for the driver, an additional charge of € 3.00 including VAT for each 10 minutes fraction (up to 60) will be applied to the amount of the service, starting from the 11th minute of waiting.

The supplement will be applied for each fraction of min. 10 at the top of the fraction, regardless of the effective achievement of total 10 minutes additional waiting time.

In case the service is purchased online, such integration will be requested by the driver at the end of the transportation service.

#### e) Exclusions

- 1. Any promotions: not activated and/or usable through the online booking service. In particular:
- accompanying service from/to the theater: this service can only be booked by telephone, therefore it remains excluded from the application of these General Conditions. The service may involve the use of special discounts in favor of the applicants. Any envisaged discounts will be illustrated to the applicants during the telephone booking of the accompanying service at the theater;
- Coop members: the coop members may be entitled to further discounts (including the accompanying service from/to the theater) only booking of the services by telephone and under the conditions exclusively provided by Coop in favor of their members. Therefore, these Conditions will not apply to such telephone bookings.
- 2. Events and ceremonies: these General Conditions and Terms are not valid for events and ceremonies because they cannot be booked online. In particular:

The quotations proposed online are not applicable in case of events, meetings, congresses, ceremonies, etc. which could involve the request for a large number of cars. Similarly, these rates are not applicable in the case of ceremonies (weddings, baptisms, funeral ceremonies, etc.). In both cases, bookings and relative quotations must be made by telephone, calling the Auto Call Center, or by email;

3. **Mercedes S Class:** these General Conditions and Terms are not valid for Mercedes S Class requests, because these services cannot be booked online, but only by telephone or e-mail.





All services that cannot be purchased online - and to which these General Conditions and Terms cannot be applied - can be booked calling the number: +39 051 519090 or sending an e-mail to cosepuriauto@cosepuri.it. 6. SERVICE BOOKING PROCEDURE

Before proceeding with the services reservation, the CLIENTS will register their personal data on the website www.cosepuri.it<sup>2</sup>. Then, they receive by COSEPURI a welcome e-mail with a summary of the login credentials and the personal data provided for the use of the site's services; in the event that the CLIENTS verify errors or need to update their data, they can at any time access their account from the "Personal Data" menu and proceed with the update.

It is possible to access the reservation of the services through two areas of the website in the fixed headline menu: "Customer Area" (accessible only after registration) and "Quotation and Booking" (accessible even without a registered profile, but still requesting registration before the booking/purchase).

The web booking procedure is organized as follows:

#### STEP 1:

a) In the "Quotation and Booking" area (where CLIENTS can access with their own credentials also from the Customer Area, if registered), the CLIENTS can book the service choosing between two different possibilities: choosing any car or choosing type and/or number of cars (in the case of service in favor of groups and/or groups of more than 4 people).

In case of selection of the second option (type and number of cars), the CLIENTS, through the automatic opening of a "drop-down" menu, has the possibility to view the specific types of cars offered (sedan, station wagon, minivan), minivan, Mercedes S Class<sup>3</sup>).

b) Once the type of service has been selected, the CLIENTS chooses the date and time required for the pick-up. Nota bene: in case of request of a sedan car (up to 4 passengers), the reservation must be made with a notice of not less than 30 minutes in the province of Bologna and 60 minutes outside the province of Bologna, while the notice required for of a minivan car (from 5 to 8 passengers) booking must not be less than 24 hours in any city. Then, the CLIENTS have the possibility to insert in an appropriate field "NOTES" any additional information, where appropriate and/or useful for the best fruition of the service by the CLIENTS themselves (eg. indications for finding a poorly visible house number, presence of baggage and/or particular and cumbersome equipment – eg. ski - to prevent the vehicle from being not suitable for the execution of the service<sup>4</sup>, etc.)

<sup>4</sup> It is at drivers' discretion to load on cars unwanted objects/suitcases that are not declared or that do not respect safe transport conditions (damaged or dirty baggage, etc.)



<sup>&</sup>lt;sup>2</sup> In the absence of registration, it is also possible to request an estimate of the desired service by accessing the "Quotation and booking" area in the fixed menu.

<sup>&</sup>lt;sup>3</sup> Service that cannot be booked and/or purchased online, but only through the COSEPURI Call Center Tel. +39 051/519090. On the other hand, on the website it is possible to ask for a quotation filling a form and the booking confirmation can be made by telephone (see also article 4.lett e) point 3 of these General Conditions)



- c) The procedure, then, continues with the choice by the CLIENTS among the types of available transfer (one way trip and/or car at clients' hourly disposal for multiple routes and/or more stops with waiting time).
- d) Having made this further choice, the CLIENTS insert the address for the pick up: through an additional "drop-down" menu it is possible to select some predetermined "Points of interest" (eg railway station, airport, etc.) or, without selecting any of them, type the specific delivery address.

Then, the CLIENTS can insert the destination address or only the pick up address.

#### STEP 2:

In case of indication of the pick up address only: the CLIENTS, after displaying a brief summary of the requested service (type and number of cars if specified, date, time and pick up address), can evaluate whether to request additional services and/or optionals referred to in paragraph 4 of these General Conditions and Terms. Then, they are invited to read these General Conditions and Terms, available in PDF format before booking, and to accept them by placing a flag in the box indicated on the site, after which, lastly, they can proceed with the booking by clicking on the "BOOK NOW - I will pay to the driver" button<sup>5</sup>;

- In case of indication of the final destination: the CLIENTS, after displaying a brief summary of the requested service (type and number of cars if specified, date, time and pick up address), can evaluate whether to request additional services and/or optionals referred to in paragraph 4 of these General Conditions and Terms. Then, having already indicated the point of arrival, any stops and/or further intermediate routes previous to the final destination, has the chance to obtain a quotation.
- Similarly to the previous point, after reading and approving these General Conditions and Terms by placing a flag in the box indicated on the site, CLIENTS can proceed to the booking and payment.

The website allows the CLIENTS to proceed only with the booking and to pay the transfer service directly to the driver at the end of the desired route (by clicking on the "BOOK NOW - I will pay to the driver" button) or it allows also to make the online payment according to the manner illustrated in the following point 10).

#### STEP 3:

The CLIENTS, after having booked and/or purchased online, can see a confirmation screen of the booking/purchase, together with indications for any cancellation of the requested service (according to the conditions illustrated in more detail in the following article 11).

They also receive an e-mail - automatically generated by the website - confirming the booking.

In the e-mail confirmation, COSEPURI provides the CLIENTS with the following information:

<sup>&</sup>lt;sup>5</sup> The failure to indicate a destination address does not allow the formulation of a quotation, but still allows the CLIENT to book the service and pay on board at the end of the journey.





- summary of personal data provided by the CLIENTS for the use of website services; in the event that the CLIENTS verifies errors or needs to update their summary data, they can at any time access their account from the "Personal Data" menu and proceed with the update.
- customer code, to be used in any further communication with COSEPURI for the purpose of rapid identification.
- Date, time and pick up and destination address (the latter if previously indicated at the time of booking);
- indication of the applicable rates and/or the price of the service, if already fully paid online, and of the chosen payment method;
- link for downloading and archiving these General Conditions and Terms.

Upon receipt of the e-mail confirming each booking, the CLIENTS undertakes to verify the correctness of the personal data provided, proceeding, in case of errors or changes occurred subsequently, to update their account on the website www.cosepuri .it accessing the "Personal data" menu (see also article 13 of these conditions). Errors and/or missing corrections in the transmission of data cannot be attributed to Cosepuri.

Any communication, written or oral, between the buyer and the company will take place in Italian and/or in English, in the case of foreign clients.

In particular, telephone conversations between COSEPURI and the CLIENT will take place in Italian and/or in English.

#### 7. EXECUTION OF THE SERVICE BY COSEPURI

COSEPURI undertakes in every reasonable way to ensure that cars arrive punctually with respect to the scheduled time for the passenger(s) pick up.

However, COSEPURI will not be responsible for delays due to causes beyond its control during the execution of the picking/accompanying service.

Likewise, COSEPURI assumes no responsibility for inefficiencies due to malfunctions and disruptions of the internet during booking and/or online purchase of services, in the event that COSEPURI fails to execute the reservation requests on time and according to the procedures referred to in these Conditions.

#### 8. INSURANCE COVERAGE

All vehicles made available by COSEPURI are subject to a third party motor liability insurance coverage of at least € 7,500,000 with a single guarantee limit for a damaged person/damage to property. COSEPURI is also in possession of a third party liability insurance coverage in case of damage caused to third parties with a single maximum of € 10,000,000. This cover is also extended to the baggage of transported passengers (suitcases, backpacks, packages and similar) in the event of damage from loading, unloading and handling with limitation of compensation per claim/year corresponding to € 300,000.00 and application of a minimum deductible corresponding to € 55.00). The policies are contracted with leading insurance companies.

#### 9. PROHIBITIONS





#### CLIENTS are forbidden to:

- a) smoking during transport;
- b) throw objects from both stationary and moving vehicles;
- c) to smear, contaminate or damage the vehicle;
- d) to claim the transport of pets without having adopted, in agreement with COSEPURI, all the necessary measures to avoid damage or contamination of the car;
- e) to claim that the transport will be made in violation of the safety and behavior rules established by the current Italian Rules od the road. In case of damage to the vehicle, COSEPURI reserves the right to request the restoration of any injuries suffered.

Similarly, COSEPURI declines from now on any responsibility for any damage caused by passengers to third parties and/or things in violation of the aforementioned prohibitions, with the CLIENTS' commitment to indemnify the company in the event of disputes and/or compensation claims.

#### 10. PAYMENTS

The payment of the requested service(s) can be made directly to the driver at the end of the chosen itinerary(s) or by purchasing it online at the time of booking, according to the payment methods indicated on the COSEPURI website. The choice of the payment method is presented to the CLIENTS in step 2 of the booking procedure, when the CLIENTS has the chance to select the favorite mode between direct payment to the driver and/or online purchase.

The online purchase option is only accessible in case of pre-selection - while booking - of the destination, generating the corresponding estimated cost.

In case of choice of the destination, once the website has generated the quotation, COSEPURI offers the CLIENTS the possibility to proceed with the payment of the service by clicking on the "BUY NOW" button located at the bottom left of the web page (step 2 of the procedure, art.6 Conditions).

The CLIENTS can choose to pay the service(s) requested by credit card, in accordance with the types specified on the site.

Whatever the chosen payment method is, COSEPURI issues a receipt. In the case of payment on board the car, at the end of the transfer service, the driver issues the relative tax receipt. In case of online purchase, COSEPURI sends - within the month following the service - an e-mail invoice (for each service purchased) to the address provided by the CLIENTS during registration.

In the event that the CLIENTS do not receive the invoice by e-mail at the address provided during registration and within the above term, they can contact COSEPURI at the following contact information also indicated in the following art. 13:

Cosepuri - Auto Billing Office Via A. Pollastri, 8 - 40138 Bologna BO

Tel.: +39 051/6029954; Fax: +39 051/6330940; e-mail: fatturazioneauto@cosepuri.it





For the purpose of issuing the invoice, the personal information provided by the CLIENTS is authentic, therefore COSEPURI reminds the CLIENTS to always check, with the utmost care, the accuracy of the information provided.

#### 11. CANCELLATION OF RESERVATIONS, REFUNDS

The CLIENTS may withdraw from the contract subscribed with COSEPURI according to the booking and/or purchase of the requested service(s) for any reason, without the need to provide explanations.

However, the withdrawal modes provided for in the article 54 of Legislative Decree 206/2005 do not apply to the contractual relationship between the parties regulated by these General Conditions and Terms, by express provision for exclusion introduced by the same measure (article 59 paragraph 1, letter n).

#### • How to cancel the service (s)

a) service with payment on board the car:

Once the online booking of the service has been made and the relative confirmation has been received (step 3, article 6 "receipt and e-mail confirmation"), CLIENTS can immediately proceed to cancel the reservation of the service(s) which includes the payment to the driver by accessing the Customer Area of the website, by clicking on the item "My travels" in the menu. In this sector of the site, the CLIENTS can view the data related to the requested service(s) and proceed with the cancellation by clicking on the "CANCEL" button. When the button is clicked, the detailed summary of the trip(s) appears with further request for confirmation of the cancellation. Finally, the site provides the screen of the cancellation.

This cancellation is permitted with the timing referred to in the following point Terms of cancellation of the service(s).

- b) service booked online with "pending" credit card payment (ie not yet completed by the CLIENT):
- On the website there is a check on all bookings that are in "payable" status, which are automatically canceled by the system 30 minutes before the booking time.
- c) service purchased online by credit card (payment already made):

Once the online purchase of the service(s) has been made and the relative confirmation has been received (step 3, article 6 "receipt and e-mail confirmation") the CLIENTS can immediately proceed to cancel the reservation of the service(s) by accessing the Client Area of the website, clicking on the item "My travels" in the menu. In this sector of the website, the CLIENTS can check the data related to the requested service(s) and proceed with the cancellation by clicking on the "CANCEL" button. When the button is clicked, the detailed summary of the trip(s) appears with further request for confirmation of the cancellation. Finally, the site provides the screen of the cancellation.

#### • Terms of cancellation of the service (s).

In the event of cancellation made on time, the CLIENTS may request via e-mail to cosepuriauto@cosepuri.it the refund of the amount paid specifying the details of the service (date, time, details of the CLIENTS, IBAN).





COSEPURI, having verified the non-provision of the service, will proceed to make the relative bank transfer on the current account indicated by the client and to send the relative receipt by e-mail in response to his request.

The requested service(s) can be canceled according to the aforementioned modes in compliance with the following deadlines:

a) for services to be carried out by a SEDAN car in the URBAN and HINTERLAND areas (city and its province and in any case for all services involving a one-way trip not exceeding than 30 km), the cancellation must be made online, upon log in on the website, or by calling the COSEPURI Call Center (Tel. +39 051/519090) at least 2 hours before the agreed time for the pick up;

b) for SUBURBAN transfers to be made by a SEDAN car (with passenger pick-up in urban area and suburban destination or vice-versa, or with passenger pick-up and destination both in suburban area and, in any case, for all services involving a one-way trip exceeding 30 km), the cancellation must be made online, after logging in on the website, or by calling the COSEPURI Call Center (Tel. +39 051/519090), at least 24 hours before the agreed time for the pick up.

c) for all services to be carried out by a MINIVAN in the URBAN and HINTERLAND areas (in the city and its province where the service is requested and, in any case, for all services involving a one-way trip not exceeding than 30 km) or in the SUBURBAN area (with passenger pick-up in urban area and suburban destination or vice versa, or with passenger pick-up and destination both in suburban area and, in any case, for all services involving a one-way trip exceeding 30 km), cancellation must be made online, prior to log in on the website, or by calling the COSEPURI Call Center (Tel. +39 051/519090), at least 24 hours before the pick-up agreed time.

Once the deadlines specified in the previous points are over, the cancellation will no longer be possible and the "CANCEL" button will no longer be viewable at the corresponding service in the "MY TRIPS" area.

In case of failure to cancel the service within the time limits indicated above, the following penalties will be charged:

- a) service with payment on board the car:
- for services to be carried out by a SEDAN car or a MINIVAN in the URBAN and HINTERLAND area (city and its province and in any case for all services involving a one-way trip not exceeding 30 km), COSEPURI will communicate to the CLIENT by e-mail the application of a penalty corresponding to the minimum mileage that can be traveled based on the current sedan car or minivan rates. The CLIENT, upon payment of the amount due, can proceed with the booking and/or purchase of new services.
- for services in the SUBURBAN area that involve a one-way trip exceeding 30 km, COSEPURI will communicate by e-mail to the CLIENT the application of a penalty corresponding to the 50% of the total amount required for the execution of the route(s). Afterwards, the CUSTOMER, upon payment of the amount due, can proceed with the booking of new services.
- b) service purchased online by credit card:





for services to be performed by a sedan car or a minivan in the URBAN and HINTERLAND area (city and its province and, in any case, for all services involving a one-way trip not exceeding 30 km) as well as in the SUBURBAN area (involving a one-way trip exceeding 30 km), an amount corresponding to the 50% of the total amount required for the execution of the route(s) will be retained on the credit card of the CLIENT as penalty.

#### 12. ACCESS TO THE SITE

The CLIENT has the right to access the website for consulting and making reservations/purchases. No other use, in particular commercial, of the website or its contents is allowed. The integrity of the elements of this website, whether audio or visual, and the relative technology used remain the property of COSEPURI and are protected by the intellectual property right.

#### 13. Personal information

All the information requested by COSEPURI to the CLIENT is collected exclusively in order to perform the booking/purchase request sent by the CLIENT and/or for the purpose of transmitting information to the CLIENT, always depending on the execution of the contract between the parties.

All data communicated by CLIENTS are stored and processed by COSEPURI in compliance with Legislative Decree 196/2003 ("Privacy Code") about personal data protection and processing.

The CLIENT has the right, at any time, to verify the data concerning him, as well as modify them by accessing his personal account in the Customer Area of the website. If the CLIENTs intends to cancel their profile, they must make a specific request by e-mail to the e-mail address **info@cosepuri.it** 

For the purposes of login to the website, modification and/or correction of the data communicated, in case of difficulties and/or technical problems related to the account, the CLIENTS can contact COSEPURI at the following addresses:

Cosepuri - Auto Billing Office Via A. Pollastri, 8 - 40138 Bologna BO

Tel.: +39 051/6029954; Fax: +39 051/6330940; e-mail: fatturazioneauto@cosepuri.it

COSEPURI does not disclose the personal data communicated by the CLIENTS to third parties unrelated to the contractual relationship between the parties, except for COSEPURI partners whose data communication is justified for the purposes of processing and/or performing the booking.

In these cases, the transmission will be limited only to the data indispensable to COSEPURI partners for the execution of the respective functions.

COSEPURI adopts all the security measures, both technical and administrative, necessary for data protection against their accidental and/or intentional manipulation, loss, destruction or against access by unauthorized persons.

Payment information is transmitted securely (in encrypted form).

#### 14. Applicable law and jurisdiction





Any dispute relating to these General Conditions and Terms, and more generally, relating to all purchases made on the website owned by COSEPURI is subject to Italian law.

Any dispute that does not find a friendly solution will be subject to the exclusive jurisdiction of the Court of the place of residence or domicile of the CLIENT.

In any case, it is possible to optionally resort to the procedures of mediation pursuant to Legislative Decree 28/2010, for the resolution of any disputes arising in the interpretation and execution of these conditions of sale.

#### 15. Final provisions

These General Conditions and Terms are constituted by the totality of the clauses that compose them. If one or more provisions of these General Conditions and Terms is considered invalid or declared as such under the law, regulation or following a decision by a court having jurisdiction, the other provisions will continue to have full force and effect.

Date of publication: December 30th 2017





#### SEDAN CAR PRICE LIST



# COSEPURI

#### TARIFFA TRANSFER

(I.V.A. COMPRESA) in vigore dal 1 gennaio 2017 Prezzi applicati dalla Divisione Auto per **vetture fino a 4 passeggeri** 

## TARIFFA ANDATA E RITORNO O DISPOSIZIONE (I.V.A. COMPRESA) in vigore dal 1 gennaio 2017

Prezzi applicati dalla Divisione Auto per vetture fino a 4 passeggeri

Fino a <b>Km</b>	Tariffa <b>A</b> €	Tariffa <b>B</b> €	Tempo <b>h</b>	Km inclusi <b>Km</b>	Tariffa <b>A</b> €	Tariffa <b>B</b> €
da 0 a 1,5 km	10,00	12,00	0,30	9,0	15,00	18,00
2	11,00	13,00	0,45	13,5	22,50	27,00
3	12,00	14,00	1,00	18,0	30,00	36,00
4	14,00	17,00	1,15	22,5	37,50	45,00
5	15,00	18,00	1,30	27,0	45,00	54,00
6	16,00	19,00	1,45	31,5	52,50	63,00
7	18,00	22,00	2,00	36,0	60,00	72,00
8	19,00	23,00	2,15	40,5	67,50	81,00
9	21,00	25,00	2,30	45,0	75,00	90,00
10	22,00	26,00	2,45	49,5	82,50	99,00
11	24,00	29,00	3,00	54,0	90,00	108,00
12	25,00	30,00	3,15	58,5	97,50	117,00
13	26,00	31,00	3,30	63,0	105,00	126,00
14	27,00	32,00	3,45	67,5	112,50	135,00
15	28,00	34,00	4,00	72,0	120,00	144,00
16	29,00	35,00	4,15	76,5	127,50	153,00
17	30,00	36,00	4,30	81,0	135,00	162,00
18	31,00	37,00	4,45	85,5	142,50	171,00
19	32,00	38,00	5,00	90,0	150,00	180,00
20	33,00	40,00	5,15	94,5	157,50	189,00
21	34,00	41,00	5,30	99,0	165,00	198,00
22	35,00	42,00	5,45	103,5	172,50	207,00
23	36,00	43,00	6,00	108,0	180,00	216,00
24	37,00	44,00				
25	38,00	46,00				

Oltre: € 0,70 al km per tutti i km effettuati andata + ritorno
Tariffa solo sosta trasferimenti extraurbani: € 20,00 all'ora
Attesa nel trasferimenti urbani: € 3,00 a partire dall'11° minuto di attesa
da applicarsi per ogni frazione di 10 minuti successiva fino ad un max di 60 minuti totali
Oltre i 60 minuti tariffa a disposizione
Periodo di applicazione Tariffa B (+20%): dalle ore 22.00 alle ore 06.00 (orario notturno)+giorni festi

IMPORTANTE: IL SUPPLEMENTO FESTIVO NON E' CUMULABILE CON LA TARIFFA B.

Per ogni km eccedente la franchigia oraria: € 0,70

Periodo di applicazione Tariffa B (+20%): dalle ore 22.00 alle ore 06.00 (orario notturno) + giorni festivi

IMPORTANTE:

IL SUPPLEMENTO FESTIVO NON E' CUMULABILE CON LA TARIFFA B.

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#### MINIVAN CAR PRICE LIST



# MONOVOLUME TARIFFA TRANSFER (I.V.A. COMPRESA) in vigore dal 1 gennaio 2016

Prezzi applicati dalla Divisione Auto per MONOVOLUME 5/8 passeggeri

COSEPURI
MONOVOLUME
TARIFFA ANDATA E RITORNO O DISPOSIZIONE
(I.V.A. COMPRESA) in vigore dal 1 gennaio 2016
Prezzi applicati dalla Divisione Auto per MONOVOLUME 5/8 passeggeri

Fino a <b>Km</b>	Tariffa A €	Tariffa <b>B</b> €	Tariffa <b>C</b> €
da 0 a 1,5 km	17,00	20,00	23,00
2	18,00	22,00	24,00
3	19,00	23,00	26,00
4	21,00	25,00	28,00
5	23,00	28,00	31,00
6	24,00	29,00	32,00
7	26,00	31,00	35,00
8	28,00	34,00	37,00
9	30,00	36,00	40,00
10	31,00	37,00	41,00
11	34,00	41,00	45,00
12	34,00	41,00	45,00
13	36,00	43,00	48,00
14	37,00	44,00	49,00
15	38,00	46,00	51,00
16	40,00	48,00	53,00
17	41,00	49,00	55,00
18	42,00	50,00	56,00
19	43,00	52,00	57,00
20	44,00	53,00	59,00
21	46,00	55,00	61,00
22	47,00	56,00	63,00
23	48,00	58,00	64,00
24	49,00	59,00	65,00
25	50,00	60,00	66,00

23	48,00	58,00	64,00
24	49,00	59,00	65,00
25	50,00	60,00	66,00
Tariff Attesa nei t da applicarsi per o do di applicazione riodo di applicazio	e: € 0,85 al km per tutti i km e a solo sosta trasferimenti e: rasferimenti urbani: € 4,00 a gni frazione di 10 minuti succ Oltre i 60 minuti tariffa Tariffa B (+20%): dalle ore 24.00 ed in occasione di altre notti	xtraurbani: € 24,00 all'o a partire dall'11° minuto essiva fino ad un max d a disposizione 2.00 alle ore 06.00 (orario o alle ore 05.00 nelle so	ora di attesa i 60 minuti totali o notturno)+giorni fest ole notti del venerdì,

IMPORTANTE: IL SUPPLEMENTO FESTIVO NON E' CUMULABILE CON LE TARIFFE B E C.

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Tempo <b>h</b>	Km inclusi <b>Km</b>	Tariffa <b>A</b> €	Tariffa <b>B</b> €
0,45	13,5	27,00	32,00
1,00	18,0	36,00	43,00
1,15	22,5	45,00	54,00
1,30	27,0	54,00	65,00
1,45	31,5	63,00	76,00
2,00	36,0	72,00	86,00
2,15	40,5	81,00	97,00
2,30	45,0	90,00	108,00
2,45	49,5	99,00	119,00
3,00	54,0	108,00	130,00
3,15	58,5	117,00	140,00
3,30	63,0	126,00	151,00
3,45	67,5	135,00	162,00
4,00	72,0	144,00	173,00
4,15	76,5	153,00	184,00
4,30	81,0	162,00	194,00
4,45	85,5	171,00	205,00
5,00	90,0	180,00	216,00
5,15	94,5	189,00	227,00
5,30	99,0	198,00	238,00
5,45	103,5	207,00	248,00
6,00	108,0	216,00	259,00

Per ogni km eccedente la franchigia oraria: € 0,85

Periodo di applicazione Tariffa B (+20%): dalle ore 22.00 alle ore 06.00 (orario notturno) + giorni festivi

IMPORTANTE: IL SUPPLEMENTO FESTIVO NON E' CUMULABILE CON ORARIO NOTTURNO.

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